HOUSING CHARTER

This charter fixes the rights and duties of the host family and the student to make their stay an enriching and serene experience

HOST FAMILIES

The following elements are required by the UCO Housing service for all international stays.

- Supply of a single room and toilets in good condition
- Supply of linen: sheets, covers (blankets) and towels / wash of sheets every 15 days
- Supply of toilet paper
- Washing of personal clothing once a week : one load of washing per week.
- For specific groups and upon request, supply and wash of the bathroom linen
- Possibility of taking 1 to 2 showers a day
- Possibility of watching TV free of charge
- Welcome of the students upon arrival in Angers and organization of departure
- Supply of one key to the house and the key to the bedroom
- Access to the kitchen : morning, lunchtime and evening for preparation of meals
- Meals : depending on the chosen option, some meals are required. The shared meals have to be taken with the student and must include a starter, a main course and a dessert. They give the student the opportunity to discover French gastronomy and to improve their French language.
- It is compulsory to establish and have an internal rules document signed by the student
- Security information must be clearly posted inside the house with all necessary emergency numbers.
- Installing smoke detectors in your home is mandatory.
- Students must be accompanied to the meeting point before departure for the excursions and picked up on their return.
- It is compulsory to be present every day for short stays (one to four weeks).

STUDENTS

We ask students to

- Confirm by mail, phone or email the date and hour of their arrival to the family in order for the family to organise pick up and transport to the house.
- Respect the habits of the life in the French family
- Respect the environment: smoker or not smoker
- Respect everyone's sleeping hours (No invitation without the authorization of the family, use of the bathroom at normal hours, no shower at night)
- For the environment, do not waste water and electricity
- Use computer and telephone only with the authorization of the owner
- Keep all the used rooms clean during and at the end of the stay.
- The preparation of meals in the kitchen is possible in the morning, at lunchtime and in the evening in the respect of the family life. It's not allowed to cook for all your friends.

Within the 7 days of arrival of the student, the family and the student have the option of terminating the stay free of charge. Meals and days of rent consumed will have to be paid. The deposit will be given back to the student.

Updated on September 2022

EQUIREMENTS

➢ In case the student decides to leave the host family in advance, a 1 month advance notice is to be sent to the family. If this is not respected, the student will have to pay the rent for that month.
If a student decides to leave before the scheduled date, the housing service must be informed right away.

➢ All families housing (free of charge or fee-paying) non-family members in their house must inform their own insurances.

➢ It's highly recommended to draft a rental contract if the stay lasts from one trimester to a year. It should contain: the dates of rent, the modalities, the room's details, security deposit, advance notice, insurance. An inventory will be signed by both parties.

➢ For all stays between 3 months and a year or more, a security deposit will be required. It will amount to one month of rent (without meals).

HOUSING INSURANCE

As of April 2019, all students will benefit from a housing insurance policy with civil liability from O.C.A.S.S. (A.X.A. Group). The subscription will be included into the housing fees. The housing service will send the insurance documents to the host families. A copy will be sent to the students too.

COVID 19 – HEALTH RECOMMANDATIONS

UCO implements and respects the governmental health recommendations and calls on all it students, staff and service providers (including host families) to do the same. To be adapted according to the health situation and government instructions.
In order to comply to recommended safety measures students and host family members alike are expected to:

➢ Wear a facemask when necessary and in case of particular symptoms
➢ Wash their hands thoroughly as often as possible with soap and water or use a hydroalcoholic solution for at least 30 seconds
➢ Keep a distance of at least one meter to other people
➢ Avoid touching their face, eyes, nose and mouth as much as possible
➢ Greet people without shaking hands or hugging
➢ Use disposable tissues
➢ Cough or sneeze into your elbow or upper arm
➢ Open the window on a regular basis to ventilate the room

CONFIDENTIALITY

Please make sure to respect the confidentiality between you, the student and the other housing families on the offered services as well as on the financial aspects linked to these services.

REMEMBER

The Housing Committee does not intervene in the arising disputes between the tenants and the owners.

P.S. This charter aims at the smooth organisation of rentals through the UCO Housing service. Thank you for your understanding.

Date :
NAME :
Signature :

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